



श्री विश्वकर्मा कौशल विश्वविद्यालय
(हरियाणा सरकार, एक्ट संख्या 25, 2016 के तहत)

Shri Vishwakarma Skill University
Village Dudhola, District – Palwal
Haryana

Department of ITCELL

Invites Expression of Interest (EOI)

for

AMC of CCTV System
at SVSU Campus

EOI No. – SVSU/ITCELL/2026/EOI/01

Dated 11/06/2026



Subject: - Invitation for Expression of Interest for AMC of CCTV System in the SVSU Campus.

Shri Vishwakarma Skill University (SVSU) is willing to invite the proposal for AMC of CCTV system installed to maintain the CCTV system in the campus. Therefore, EOI is invited from the interested vendors.

For conducting survey kindly contact in the Office of the **In-Charge (ITCELL)**, Room No.215, 1W Block, SVSU, Dudhola, Palwal, Haryana within 15 days. For any clarification, email address - itcell@svsu.ac.in

The Details of the CCTV system installed in the campus are as follows:

CCTV DETAILS INSTALLED IN SVSU CAMPUS					
Sr. No	Block Name	NVR	Cameras	LED	POE Switch
1	1 W	1	39	1	4
2	2 W	1	39	1	4
3	3 W	1	39	1	4
4	1 E	1	39	1	4
5	2 E	1	39	1	4
6	3 E	1	39	1	4
7	Admin	1	42	1	4
8	Girls Hostle	1	49	1	8
9	Boys Hostle	1	58	1	9
10	CSA	2	13	1	2
11	Center of Excellence	1	22	1	1
12	Gymnasium	1	18	1	1
Total		13	436	12	49

Terms and Conditions:

I. Eligibility

- The bidder should be a registered Proprietorship Firm, Partnership Firm, LLP, Private Limited Company, Public Limited Company, or MSME registered entity.
- The bidder should have at least **03 years of experience** in installation, operation, maintenance, or AMC of CCTV Surveillance Systems in Government Departments, Educational Institutions, PSUs, Autonomous Bodies, or reputed private organizations.

2. Scope of Work

- The AMC shall cover routine maintenance, troubleshooting, repair, configuration, monitoring, and upkeep of the existing CCTV surveillance system installed across the University campus.
- The AMC shall include cameras, NVRs/DVRs, network switches, media converters, power supplies, connectors, racks, storage devices, and associated accessories.

3. Deployment of On-Site Technician

- The service provider shall deploy one qualified full-time technician at the University campus during working hours on all working days throughout the contract period.
- The technician shall be responsible for attending complaints, routine maintenance, maintaining records and replacement of defective components.

4. Contract Period

- The AMC shall remain valid for a period of one year from the date of award of the contract.

5. Preventive Maintenance

- Preventive maintenance of the CCTV system shall be carried out periodically to ensure smooth functioning of all equipment and network connectivity once in 15 days. (To maintain the register for the same)
- Maintenance activities shall include cleaning, inspection, testing, camera alignment, and verification of recording and playback functions.

6. Breakdown Maintenance

- All faults and complaints reported by the University shall be attended promptly.
- The vendor shall ensure timely restoration of services to minimize downtime of the surveillance system.

7. Maintenance Records

- The on-site technician shall maintain a logbook/register containing details of complaints received, actions taken, preventive maintenance conducted, and system status.
- Monthly service reports shall be submitted to the designated University authority.

8. Confidentiality

- The vendor and its personnel shall maintain strict confidentiality regarding CCTV footage, network architecture, user credentials, and other security-related information.
- No data shall be copied, shared, or disclosed without prior written approval of the University.

9. Safety and Security Compliance

- The vendor's personnel shall adhere to all security protocols, safety guidelines, and instructions issued by the University from time to time.

10. Payment Terms

- Payment shall be released half-yearly after the completion of the duration, as per University norms, subject to submission of service reports certified by the concerned authority.

11. Termination of Contract

- The University reserves the right to terminate the AMC by giving due notice in case of unsatisfactory performance, breach of contract conditions, or failure to provide services as required.

12. Compliance with Statutory Requirements

- The vendor shall comply with all applicable labour laws, statutory regulations, taxes, and other legal requirements during the contract period.

13. Jurisdiction

- Any dispute arising out of the AMC shall be subject to the jurisdiction of courts at Palwal, Haryana.

Note: This EOI is only for the purpose of exploring the possibilities and financial implication. Participating in this EOI does not assure any kind of work order.



In-Charge
(ITCELL, SVSU)
In-Charge
IT-Cell, SVSU